Terms and conditions for TOXBASE® users

TOXBASE on the internet provides information on the ingredients, toxicity, features of poisoning and management of acute poisoning for over 17,000 substances and products (including pharmaceuticals, industrial chemicals, agricultural chemicals, veterinary products, household and other commercial products, plants, snakes and insect bites), together with information for chemical incidents, and monographs on the effects of drugs and poisons in pregnancy from the UK Teratology Information Service.

This terms and conditions document should be read through carefully and in its entirety. It states the rights and obligations for TOXBASE users and the appropriate liabilities that can occur from using the TOXBASE product.

Subscription to TOXBASE

Registration for TOXBASE by UK NHS, PHE and MoD workplaces is free. NPIS Edinburgh, based within NHS Lothian*, is the sole provider of TOXBASE subscriptions. Access to the database is not available via third parties.

* Lothian Health Board, having its Headquarters at Waverley Gate, 2-4 Waterloo Place, Edinburgh EH1 3EG (“the Licensor”) is the host organisation of the NPIS Edinburgh unit, a Commissioned Service of the UK NPIS

Communications

TOXBASE admin will request from the registered workplace the contact details of a named account holder, typically a senior clinical team member within the named workplace. The account holder will be responsible for advising colleagues (TOXBASE users) of access codes, and will be the central contact for liaising with TOXBASE admin regarding technical difficulties, subscription renewals, etc.

It is the responsibility of the account holder to alert individual users to the terms and conditions of this document.

Access to TOXBASE

Access is provided via www.toxbase.org

For security the username and password will be provided via separate emails.

The username and password must be kept confidential within the workplace. Please feel free, however, to share them within the workplace.

A back-up site is provided for use in the event of the main site being temporarily unavailable. Users should automatically be forwarded to the backup site (accessed using the same username and password), however it may also be helpful to keep note of this alternative URL: www.toxbasebackup.org

Users are asked to note that in case of unforeseen problems with both servers TOXBASE may be unavailable for short periods of time whilst repairs are undertaken.

Annual validation

The TOXBASE admin team will contact the account holder for the workplace once per year to revalidate the account and provide a new password. Failure to revalidate may result in suspension of the account. It is the
The responsibility of the account holder to notify TOXBASE admin of any change in account holder. Failure to do so may result in the disruption of TOXBASE access.

**Who can access TOXBASE using this account**

Access is provided to staff within the named workplace, as agreed between the account holder and TOXBASE admin during registration. Access is provided for use by clinical staff within the agreed named workplace only.

The username and password must be kept **confidential within the workplace**. The login can, however, be distributed to clinical staff **within the workplace**.

**Usage is routinely monitored. Sharing of access codes beyond the agreed workplace will result in removal of access (without refund of subscription if a fee has been paid).**

Note: It is emphasised that as the treatment information TOXBASE provides requires medical interpretation the database should only be accessed by healthcare professionals. We advise that users should ideally complete the TOXlearning e-learning modules on TOXBASE use (see below for details).

Note: TOXBASE is NOT provided for personal or educational use.

Note: TOXBASE must NOT be used to provide for-profit services.

**Advice and Information provided**

The advice and information provided within TOXBASE are designed solely for use by healthcare professionals in the UK and Ireland in the context of those countries’ poisons information services. Users are responsible for ensuring that they always use TOXBASE in a way which is consistent with best practice in the healthcare environment in which they work.

TOXBASE is limited to being an additional support for medical decisions. Reliance upon any of the information is entirely at the users own risk and the user is responsible for ensuring that the information being used is consistent with normal, generally accepted medical practice, taking into account potential contraindications dependent on specific circumstance. TOXBASE is written, and the information is presented, for UK based practice and the content thereof may not apply in other states or territories.

The Licensor does not guarantee the accuracy of any of the information. Except as specifically stated, and to the fullest extent permitted by law, the Licensor shall not be liable for any claims or losses, including but not limited to direct or indirect, incidental, special, exemplary, punitive, consequential loss, damage, loss of profit, loss of business opportunity, loss of business data, loss of income, costs, or expenses and any claims from third parties whether in contract, negligence or other delictual action arising out of or in connection with the use of or inability to use TOXBASE (including any information or other content contained therein). These exclusions of liability will not apply to any damages arising from death or personal injury caused by the negligence of the Licensor or any of its agents or third party suppliers in which case the defaulting party or parties shall not be able to rely upon such exclusions.

The information on TOXBASE is designed for healthcare professionals and requires expert clinical interpretation. Users are strongly advised to always discuss severe or complex cases, including multiple ingestions, with their local experts in poisons management.

**Downloading**

Downloading from the database is prohibited; usage is routinely monitored. TOXBASE may not be reverse engineered, decompiled, or disassembled.

**Downloading from the database or unauthorised use of any material on TOXBASE will result in removal of access (without refund of subscription if a fee has been paid) and may result in legal action being taken.**

**Applicable law and jurisdiction**

These terms and conditions shall be governed by and construed in accordance with the laws of Scotland and the parties hereto hereby prorogue the jurisdiction of the Scottish courts over all disputes arising from, or connected to these terms and conditions.

**Using TOXBASE**

A Help link is available within the footer of TOXBASE. If you require more assistance please contact the TOXBASE admin team.
Printing from TOXBASE
Click the “Printable version” button. The monograph will appear in a new window which you can print from as normal.

WARNING - Printouts from TOXBASE are intended only to be used in the management of individual patients. We strongly advise that printouts should NOT be kept for any length of time, or for “future reference”. TOXBASE content is updated regularly - printouts are only valid at the time and date of printing noted on the printout). Going online each time advice is required ensures that the most up to date information is always available.

Crown copyright
All material on TOXBASE is subject to UK Crown copyright protection and as such is protected by copyright laws and international copyright treaties, as well as other intellectual property laws and treaties unless otherwise stated.

IT requirements
TOXBASE online can be accessed from any computing device using a frames-enabled, JAVA-compliant browser (such as Internet Explorer 7 or above, Chrome, Firefox or Opera). Internet access is required.

TOXBASE admin can be contacted for IT support, however please note that the problem may turn out to be local, in which case we may advise contact with your own IT support team for further assistance.

TOXlearning e-learning resource
Staff within your workplace may individually self-register to use this resource, which can be accessed at www.toxlearning.co.uk

We advise that all clinical staff using TOXBASE should ideally complete the TOXBASE units provided on this resource, as these are designed to demonstrate how best to use the database. On completion a score sheet can be printed for personal development files. Please note: the e-learning site is for training purposes only and is completely separate from the main TOXBASE site.

TOXBASE app
The TOXBASE app is available to individuals wishing to download it from the Apple or Android stores for use on their personal iOS and Android devices.

Free, full access is provided to users who register using their NHS/PHE/MoD email address (annual validation by email required). Limited access to around 1000 of the top TOXBASE monographs is available for £6.99 per annum for users who do not have an NHS/PHE/MoD email address. Note: logins for TOXBASE online do NOT provide access to the TOXBASE app.

Further information
Please contact the TOXBASE admin team with any queries.

Contacting us
TOXBASE is administered from:
NPIS Edinburgh
Edinburgh, EH16 4SA
Tel: 0131 242 1360 or 1383 (weekday office hours 9 am to 5 pm)
Email mail@toxbase.org (weekdays)
24 hour poisons information within the UK is available from 0344 892 0111

These terms & conditions were last revised December 2018

A service commissioned by Public Health England (PHE) on behalf of the UK Health Departments